



Client engagement - backed by powerful AI Provide real conversational experience through ChatBots



The ReFrame ChatBot system brings a new way for businesses, agencies etc., to engage with their clients. Our solution, which is backed by rules and AI, simulates real-time interaction with clients through a chat interface that gathers conversational cadences to improve client service.

Chatbots are virtual assistants that can:

- Engage with clients 24/7
- Immediately interact with clients
- Deliver proactive client interactions
- Handle multiple complex interactions in parallel

Using ChatBots results in better lead generation and fosters a better relationship with clients at a fraction of the cost.




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Scan to
Get Started





Key Features



Agile scalability

Our scalable solutions allow your team to handle huge volumes of client queries efficiently without affecting the lead conversion rate.



API integration with third-party applications

Boost efficiency by effortless API integrations to a wide range of third-party applications, including Assist NextGen.



Real-time human like interaction

ChatBot provides real human like responses, eliminating the need for constant intervention by a client support team.




Zero wait time

Provides 24/7 error-free automated client support with zero wait time.



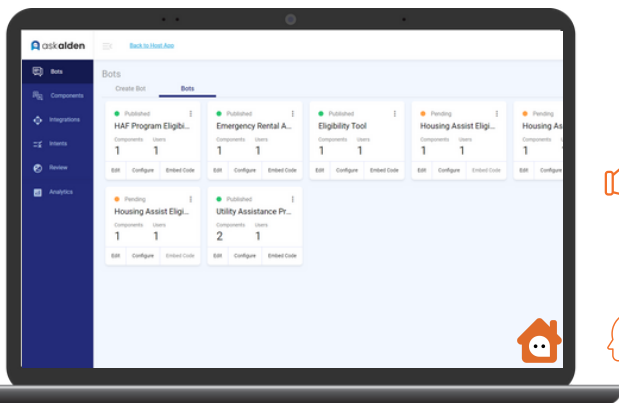
Inbuilt product suggestions

Depending on client queries, recommends custom pages to increase overall client engagement.



Completely configurable knowledge base

Builds distinct responses to different use cases for highly targeted client support.




Personalized responses

Client responses can be customized depending on the type and needs of the agency.



One stop 360-degree solution

ChatBot is a cost-effective toolbox for your agency with built-in features to increase client satisfaction. It is a one-stop solution that is quick and easy to adapt.



User friendly

ChatBot has an interactive user interface that is easy and clean to use and to navigate for your clients.

