



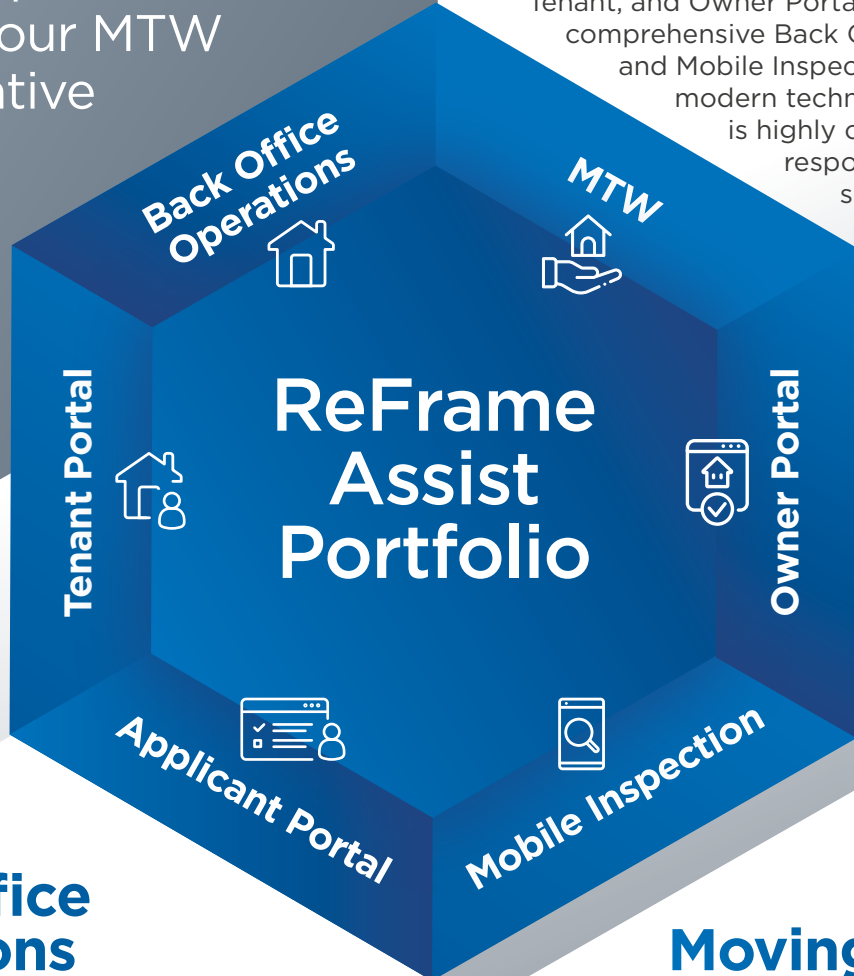
# INNOVATIVE TECHNOLOGY SOLUTIONS

FOR MTW  
PUBLIC HOUSING  
ADMINISTRATION



**ReFrame Assist**  
- a one stop solution  
for all of your MTW  
administrative  
processes

ReFrame Assist is a Web-based, Cloud hosted full-service housing authority software suite that consists of public facing Applicant, Tenant, and Owner Portals coupled with a comprehensive Back Office, General Ledger, and Mobile Inspections. Using the most modern technology available, it is highly configurable, mobile responsive, ADA compliant, supports language preferences, and delivers complete PHA compliance. ReFrame Assist is MTW-friendly and supports MTW 50058, MTW Expansion 50058, and 50059s. Our highly configurable and flexible platform also supports all MTW initiatives.



## Back Office Operations

Back Office Operations is a secure SaaS platform that delivers solutions to agencies for seamlessly streamlining administrative operations and practices.

### Features

- ✓ Role-based permissions
- ✓ Highly configurable
- ✓ 50058, MTW 50058, MTW 50058 Expansion, and 50059
- ✓ Electronic records management
- ✓ Configurable calculations
- ✓ Auto-generated 58-based correspondence

## Moving To Work

Configurable to each MTW agency's needs including operations, programmatic and financial compliance, and evaluations.

### Features

- ✓ Configured for the original 39 and new cohort MTW agencies
- ✓ Supports all MTW, Safe Harbor, Agency-Specific, and Cohort-Specific waivers
- ✓ Ability to perform various rent calculations based on rent reform
- ✓ Statutory compliance reporting
- ✓ Annual report/cohort-specific evaluation reports
- ✓ MTW consulting by our in-house SMEs with over 75 years of HUD and Public Housing experience

## Tenant Portal

A secure, Cloud-hosted, portal which allows tenants and residents to create log-in credentials for accessing the application, uploading documents, viewing payment history, and recertifying information.

### Features

- ✓ Complete dashboard view
- ✓ Online appointment scheduling for tenants and residents
- ✓ Payment and messaging history overview
- ✓ Past and upcoming inspection overview
- ✓ Online document upload capability
- ✓ Secure portal messaging

## Applicant Portal

A portal which offers configurable newsfeeds to help PHAs communicate valuable information to potential applicants.

### Features

- ✓ Allows applicants to update information
- ✓ Applicants can monitor application progress
- ✓ New application management
- ✓ Online document upload
- ✓ Easy access to agency information
- ✓ Secure portal messaging

## Owner Portal

A secure, Cloud-hosted, portal which provides landlords access to payment and inspection information on all their tenants and properties.

### Features

- ✓ Complete dashboard view
- ✓ Secure message history displayed
- ✓ Easy document upload
- ✓ Secure portal messaging
- ✓ View and export payment history
- ✓ Online Recertifications

## Mobile Inspection

A SaaS platform which offers a highly configurable tablet-based solution for mobile inspections compliant with HUD regulations.

### Features

- ✓ Compatible with both Android and iOS
- ✓ View of daily inspection schedules
- ✓ Configurable templates for inspection
- ✓ Supports both online and offline processing
- ✓ Inspection checklist items
- ✓ Easily sharable inspection checklist reports



Meet *Alden*  
Our chatbot!

## ReFrame General Ledger Solution

- Integrated A/P, A/R and Fixed Assets.
- Payroll integration, budgets, financial statements and more....
- Web-based, highly configurable, supports multiple companies, projects, and the HUD standard Chart of Accounts.



**ReFrame Solutions**  
a customer obsessed company!

**GET IN  
TOUCH!**

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